



The Fleece Hotel, Richmond

Food Service Supervisor, Job Description

This is a unique and exciting opportunity to establish your own reputation in a truly exceptional new boutique hotel and restaurant, helping to ensure that it becomes a renowned destination within North Yorkshire

The role will be focussed on the service of amazing locally sourced food in the sixty cover Cafebar and the high end forty cover restaurant, together with quality Room Service to the ten bedrooms; all the food will be produced under the respected eye of our Head Chef, Thomas Pickard.

Your role will be to ensure that the food operation operates efficiently and profitably while maintaining our reputation and ethos. You must be business-like and creative, particularly in terms of marketing and business development.

The ideal candidate will have:

- Experience at a supervisory, management capacity
- A minimum of two years as a Restaurant Supervisor or Assistant Restaurant Manager in quality establishments
- A deep interest in food and it's production
- A good knowledge and love of wines
- A friendly and engaging personality towards staff and customers alike
- The ability to work both independently and as part of a dedicated team
- Experience working in a high-volume environment
- Good knowledge of EPOS till systems and stock control
- The ability to oversee the running of the Hotel as a duty manager

You will:

- take responsibility for the business performance of the food service operation;
- analyse and plan food service operation sales levels and profitability;
- recruit, train, manage, develop and motivate staff;
- respond to customer queries and complaints;
- meet and greet customers, organise table reservations, respond to customer queries and offer advice about menu and wine choices;
- maintain high standards of quality control, hygiene, and health and safety;

We are offering a competitive salary plus bonus scheme and this role will start in late March 2018 Please email your application and CV to Clive Rowe-Evans

cliveroweevans@greatpotential.co.uk; telephone for further information on 07775 734757